

Australian Organisation for Quality Inc.

Proudly presents



**‘Winning in the global economy
through collaboration, innovation
and excellence’**

*AOQ (SA) is proud to deliver Qualcon 2011
with the assistance of our partners*

New Zealand Organisation for Quality	NZOQ is a non-profit, professional society dedicated to providing leadership in the adoption of the principles of quality management and best practice in New Zealand.
JAS-ANZ	JAS-ANZ is the government-appointed accreditation body for Australia and New Zealand responsible for providing accreditation of conformity assessment bodies (CABs) in the fields of certification and inspection.
JLB & Associates	John L Bates & Associates (JLB) was established in Adelaide in 1988, after recognising a need to assist organisations, hands-on, implement best practice initiatives. JLB has grown nationally and ranks among the largest in Australia.
Intercontinental Adelaide	InterContinental Adelaide is situated in the heart of Adelaide, which is known for its food and wine, festivals, shopping and the Adelaide Casino.
McLean Management Consultants	Mike McLean (JM), Managing Director of MMC was awarded the AOQ Juran Medal in 2008 for his services and commitment to the quality profession in Australian and will convene the Continuous Improvement Project Stream at Qualcon 2011.
Scene Change	Scene change is purely focused on providing AV technology and technical expertise to conferences and events offering the security of a national brand.
Adelaide Expo Hire	Adelaide Expo Hire has been recognised nationally for Exhibition Excellence and have been inducted into the Meetings & Events Australia National Hall of Fame Exhibition Support Products & Services 2004-2007.
Australian Organisation for Quality Inc	The Australian Organisation for Quality Inc (AOQ) is Australia's Peak Professional Body for Quality practitioners and anyone interested in continual improvement in business leading to excellence in products and services.
University of South Australia Strategic Partnerships	The Strategic Partnerships unit works in collaboration with large public and private sector organisations, industry and professional associations to develop and deliver in-house employer-sponsored leadership, management and business programs.
AIDN	The Australian Industry & Defence Network Inc. (AIDN) is the peak industry association for small-to-medium enterprises (SMEs) wishing to do business in the Defence sector and was established in 1995.
AOQ(NSW) Inc.	The Australian Organisation for Quality (AOQ) is the country's longest serving professional organisation providing membership services to the quality industry. Formed as a not-for-profit organization in 1968.
BPIR	AOQ(SA is a corporate member of the BPIR which started out as a project whereby a team carried out research on what support is provided to organisations, small and large, via the internet, to help improve business performance.



Call for Papers

The Australian Organisation for Quality South Australia Inc. (AOQSA) is pleased to invite you to submit a proposal for Papers to be presented at the Qualcon 2011. The theme for the 2011 Conference is:

"Winning in the global economy through collaboration, innovation and excellence"

Papers are to focus on the subject of Quality in the context of any of the following perspectives:

Theoretical frameworks
Organisational strategy and development.
Risk and compliance management
Community – Environment, CSR
Management systems
Government and community services stakeholders
Accreditation and Certification
Organisational improvement
Business Excellence
Strategy – QCD Strategies and deployment planning
Application and case study
Customers – Quality, Cost of Quality
Employees – OH&S, Risk, WorkCover

Suppliers – Quality, Supply Chain
Balancing quality requirements
Defence
Quality Recalled: Stakeholders, Strategy and Systems for Collaboration
Integrated Management Systems – PAS 99, SC21
Facts and Data – Statistical Quality Control
Measurement and Indicators – Visual Management Systems
Value Adding Tools and Techniques
Balancing Stakeholder Changing Requirements and associated Standards

All Papers are to be submitted in Word 2003, and presentations in Powerpoint 2003 templates which will be provided to accepted presenters.

Special Feature: A concurrent programme will be run which will encourage improvement Teams – Kaizen, Lean and Six Sigma™ to present their improvement projects. Teams will be recognised with awards and prizes.

This Call for Papers is for a 1 page summary to be submitted on the abstract template is accessible at www.2011.qualcon.com.au that, at a minimum, describes the problem or issue, its relevance to the conference theme, the author(s) approach to the topic, and results. This summary should contain the topic for which the abstract is being submitted, the Paper's title, as well as each author's name, organisation, complete address, telephone and fax numbers, and e-mail address. For Papers with multiple authors, please identify the point of contact. The template for Paper submission is available on the web site and may be used for submitting this Call for Papers. The deadline for submitting abstracts and summaries is **30 April 2010**.

Authors will be notified by invitation no later than **14 May 2010** to submit a full Paper. Author instructions will be provided. Completed papers must be received no later than **27 July 2010** to allow for technical review.

Final Papers are to be accompanied by a PowerPoint presentation for delivery at the conference. **Presentation time is 25 minutes followed by 5 minutes question time.**

Authors are responsible for ensuring Papers are free from any commercially sensitive material and authorising AOQ Inc. the royalty free right to publish all material provided in any AOQ Inc. publications or media.

Please direct any questions to: qualcon2011info@qualcon.com.au

Please submit abstracts, papers and presentations, by e-mail to: qualcon2011papers@qualcon.com.au

Help make YOUR conference and a great success.